

WHAT WE CAN DO FOR YOU:

Help we can provide to British Nationals abroad

- Issue replacement and new passports
- Provide notarial services
- Perform marriages for British Citizens
- Issue Birth Certificates
- Issue Death Certificates

We also in times of difficulties abroad

- Provide information about transferring funds
- Provide appropriate help if you have suffered a rape or serious assault or are a victim of other crime, or are in hospital
- Help people with mental illness
- Provide details of local lawyers, interpreters, doctors and funeral directors
- Do all we can, alongside your sponsor, to contact you within 24 hours of being told that you have been detained
- Offer support in cases of child abduction, death of a relative overseas, missing people and kidnapping
- Contact friends and family for you, if you want us to in times of emergency
- Make special arrangements in cases of terrorism or civil disturbances or natural disasters.

WE CANNOT:

- Get you out of prison, prevent the local authorities from deporting you after your prison sentence, or interfere in criminal or civil court proceedings;
- Help you enter a country, for example, if you do not have a visa or your passport is not valid, as we cannot interfere in another country's immigration policy or procedures;
- Give you legal advice, investigate crimes or carry out searches for missing people, although we can give you details of people who may be able to help you in these cases, such as English-speaking lawyers;
- Get you better treatment in hospital or prison that is given to local people;
- Pay any bills or give you money (in very exceptional circumstances we may lend you some money, from public funds, which you will have to pay back);
- Make travel arrangements for you, or find you work or accommodation or;
- Make business arrangements on your behalf.



Important Change to Applying for Visas



The British Embassy Riyadh and the British Consulate General will be closed to Visa Applicants from Saturday 3 November 2007. The last day for submitting applications at the Embassy or the Consulate General will be Wednesday 31 October.

From Tuesday 6 November 2007, all applications must be made at one of the new Visas Application Centres in:

- Riyadh: 2nd Floor, No. 87-88. Sulemaniya Commercial Centre, Prince Mamdouh Bin Abdul Aziz Street, Sulemaniya District
- Jeddah: 4th Floor, Nezawi Centre, King Abdullah Road
- Al Khobar: 3rd floor, Gulf Commercial Centre, Prince Turki Street, Corniche Area

From this date, we will also be collecting biometric information (electronic fingerscans and a live photograph) as part of the application process. This means that all visa applicants will need to attend the new Visa Application Centre in person to submit their application form, pay their visa fee and have their biometrics taken.

The Visa Application Centres will be open from Saturday - Wednesday, 10.00 to 18.00.